



The Finest Toy Shop in the World

Product Recall Notice

Magic Motion Car

Item number 1009758



Hamleys wish to inform customers that we are recalling the Hamleys Magic Motion Car due to a potential safety issue. The product item number 1009758 visible on the price tag or above the barcode on the box. The products were sold in Hamleys stores from September 2023 to December 2023.

While the product conforms to the relevant standards we have since identified that the product can overheat if charged with other charging cables than those supplied (contrary to the instructions included). This can lead to fire.

In light of this risk, and for precautionary purposes, we have removed this item from sale and are recalling any which have been sold. Our customer's safety is of the utmost importance to us. We are asking anyone who has purchased this product to please stop using it immediately and return it to their local Hamleys store for a full refund.

If it is difficult for you to reach a Hamleys store in order to return, please contact our customer service dept on:
customerservices@hamleys.co.uk.

If you have any questions or concerns, please call our customer helpline on:
0371 704 1977 UK (Int +44)